

## DIVISION OF INVESTIGATION

### HEADQUARTERS

Office of the Chief: (916) 515-5100  
Enforcement Administrative Staff: (916) 515-5100  
Special Operations Unit: (916) 515-5111

### INVESTIGATION AND ENFORCEMENT UNIT

#### NORTHERN AREA

Northern Area Commander  
(916) 515-5151  
Field offices in IEU's Northern Area are located in Fresno, Hayward, and Sacramento.

#### SOUTHERN AREA

Southern Area Commander  
(818) 885-2004  
Field offices in IEU's Southern Area are located in Chatsworth, Lakewood, Ontario, and San Diego.

### HEALTH QUALITY INVESTIGATION UNIT

#### NORTHERN AREA

Northern Area Commander  
(916) 551-5100  
Field offices in HQIU's Northern Area are located in Sacramento, Fresno, Pleasant Hill, and San Jose.

Command are located in Cerritos, Glendale, San Dimas, and Valencia.

#### SOUTHERN AREA

Southern Area Commander  
(909) 383-4755  
Field offices in HQIU's Southern Command are located in Rancho Cucamonga, San Bernardino, San Diego, and Tustin.

#### LOS ANGELES AREA

L.A. Metro Commander  
(562) 402-4668  
Field offices in HQIU's Los Angeles Metropolitan

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## DIVISION OF INVESTIGATION



INTEGRITY, SERVICE & EXCELLENCE



### The Division of Investigation (DOI)

was established by the Legislature in 1961 to provide centralized investigative services for the various regulatory boards, bureaus, programs, committees, and commissions within the State of California, Department of Consumer Affairs (DCA). Section 830.3(a) of the California Penal Code designates DOI investigators as sworn peace officers, who perform a full range of peace officer duties and responsibilities.

## MISSION

To provide law enforcement investigative services, in order to protect California consumers and licensees by effectively and efficiently enforcing laws, regulations, and professional standards.

## WHO WE ARE

The State of California's Law Enforcement Branch for Consumer Protection.

## WHAT WE DO

### Criminal/Administrative Investigations of:

- Prescription/Medical Narcotics Enforcement
- Illegal Practice of Medicine
- Wrongful Death
- Patient Abuse
- Identity Theft
- Sexual Misconduct
- Unlicensed Activity
- False Advertising
- Incompetence
- Fraud
- Underground Economy
- Assault

## HOW WE DO IT

- Intelligence Gathering
- Sting & Undercover Operations
- Search Warrants/Subpoenas
- Arrests
- Computer Forensic Analysis



## INTEGRITY, SERVICE & EXCELLENCE

DOI investigators are highly trained experts in conducting specialized investigations with an emphasis on violations of the Business and Professions Code, laws that govern most DCA professional licenses. DOI provides investigative expertise and resources to DCA's boards and bureaus as well as local and federal law enforcement agencies.

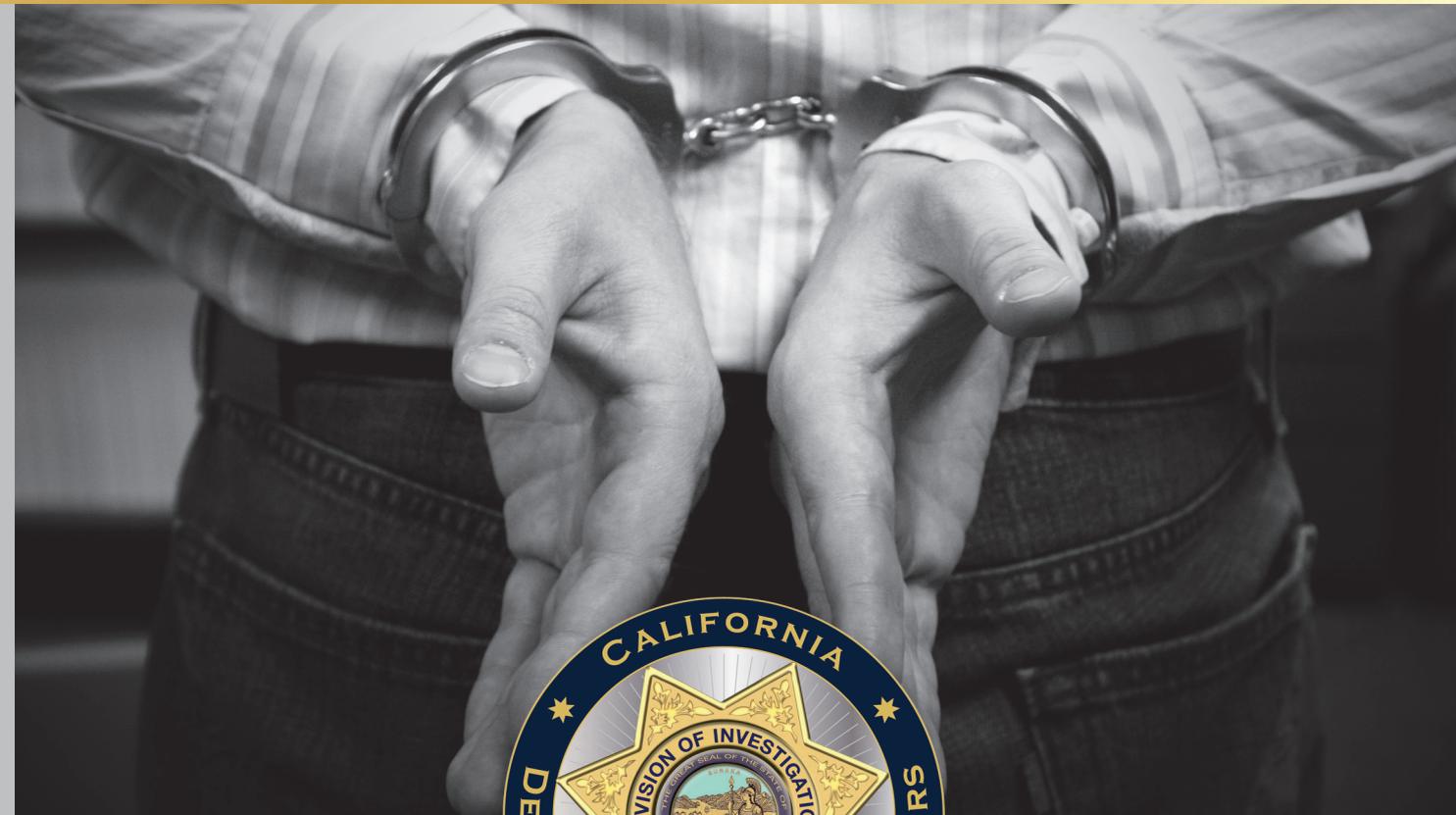


## DEPARTMENT OF CONSUMER AFFAIRS

DCA consists of more than 40 boards, bureaus, programs, committees, commissions, and other entities that license more than 2.5 million service providers in more than 255 professions. DCA issues licenses and then regulates the licenses in order to protect both consumers and licensees.

The DOI consists of two units, the Investigation and Enforcement Unit (IEU) and Health Quality Investigation Unit (HQIU), which was established July 1, 2014. Each unit provides investigative services to a variety of boards and bureaus that include, but are not limited to:

- |                                |  |
|--------------------------------|--|
| <b>IEU:</b>                    |  |
| – Acupuncture                  | – Security and Investigative Services            |
| – Architects                   | – Veterinary Medical                             |
| – Barbering and Cosmetology    | – Vocational Nursing and Psychiatric Technicians |
| – Behavioral Sciences          |  |
| – Geologists and Geophysicists | <b>HQIU:</b>                                     |
| – Guide Dogs for the Blind     | – Medical Board of California                    |
| – Optometry                    | – Physician Assistants                           |
| – Physical Therapy             | – Podiatric Medicine                             |
| – Registered Nursing           | – Osteopathic Medical Board                      |
|                                | – Psychology                                     |



## WHY WORK FOR DOI?

DOI investigators are premier consumer protection experts. As sworn peace officers, investigators must possess eligibility for the Peace Officer Standards and Training (POST) Basic or Specialized Certificate.

Advantages of a career as a DOI investigator:

- Specialized Training
- Specialized Assignments
- Compact Work Weeks

- Comprehensive Benefits
- Education Incentive
- Longevity Pay
- Peace Officer Safety Retirement
- Career Advancement
- Great Second Career (1937 Retirement Act)

Important Note: If you are not a current or former State employee, you must first take an examination to determine your eligibility. For more information on examinations, qualifications, and job openings, visit [www.jobs.ca.gov](http://www.jobs.ca.gov) and the DOI blog at [thedoipage.wordpress.com](http://thedoipage.wordpress.com).